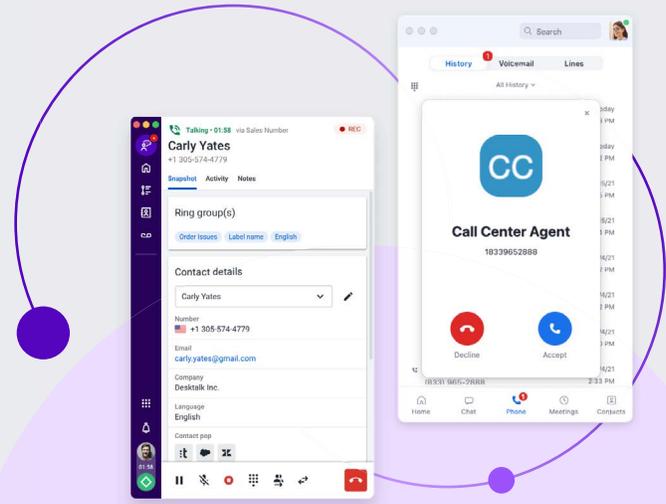




Talkdesk integration for Zoom

Bring your teams together to make every customer experience the best one.

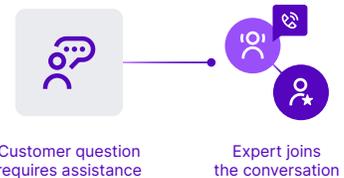


Talkdesk integration for Zoom enables collaboration between your agents and subject matter experts across your entire organization to provide the best customer experience.

Main capabilities

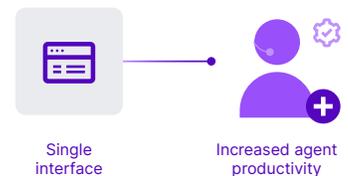
Real time Collaboration

When a complex customer question requires assistance, agents can quickly engage a subject matter expert to join the conversation and resolve the issue then and there.



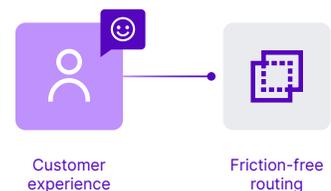
Enhanced agent productivity

Eliminate application switching and boost agent productivity by allowing your agents to effortlessly find and collaborate with experts in your organization using a single interface.



Frictionless Routing

Provide friction-free routing between Zoom Phone and Talkdesk without disrupting the customer experience.



Maximize the value of cloud investments

Connect Zoom with Talkdesk and add the power of the fastest growing cloud phone solution in the industry to Talkdesk CX Cloud and drastically improve your total cost of ownership.



Key Features



Intuitive interface



Instant activation



Two-way calling



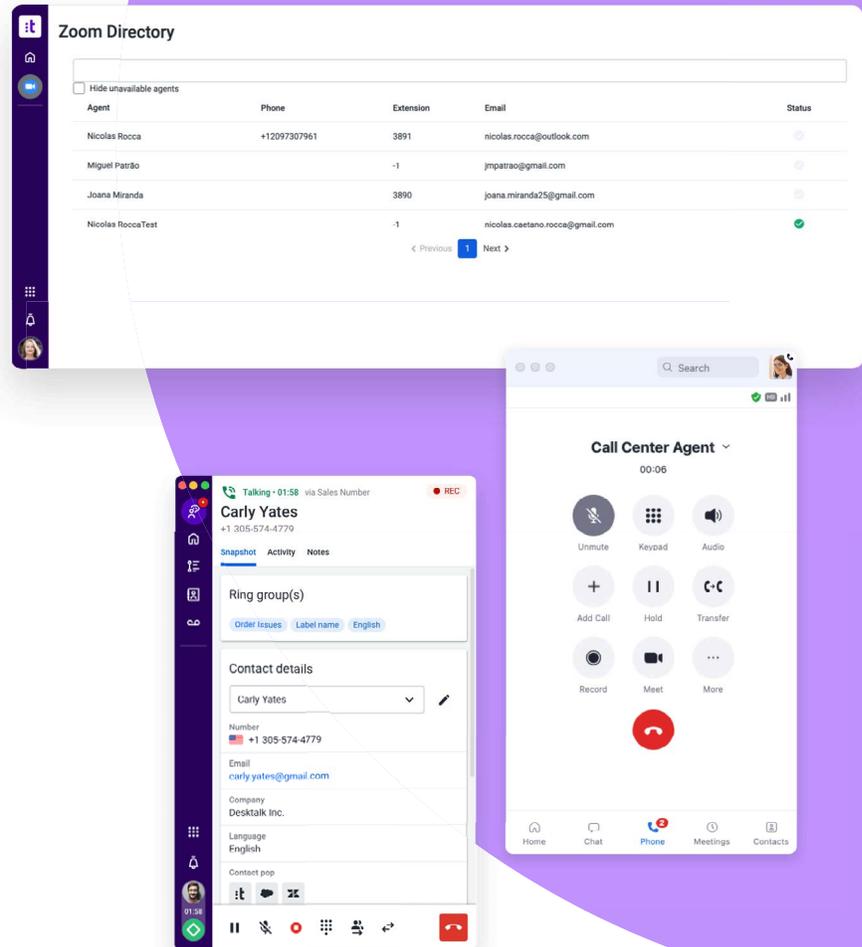
Directory and presence sync



Global communications network



Secure and encrypted



"We're excited about this deeper product integration with Talkdesk. This integration reinforces the demand from our joint customers for a UCaaS and CCaaS solution."

— GRAEME GEDDES, HEAD OF ZOOM PHONE & ROOMS, SALES, AND GO-TO-MARKET, [ZOOM](#)

About Talkdesk

Talkdesk® is a global customer experience leader for customer-obsessed companies. Our contact center solution provides a better way for businesses and customers to engage with one another. Our speed of innovation and global footprint reflect our commitment to ensure businesses everywhere can deliver better customer experiences through any channel, resulting in higher customer satisfaction, cost savings and profitability.

talkdesk®

Experience. A better way.

talkdesk.com/zoom

